

## CONTACT US FOR QUESTIONS ABOUT

- Retiree Health Insurance: enrollment, changes, and questions
- Life events
- Open Enrollment
- CalPERS general information

## RETIREE BILLING AND PREMIUMS

## P&amp;A GROUP

[www.padmin.com](http://www.padmin.com)

Customer Service: (716) 852-2611

Fax: (877) 855-7105

- For any questions regarding your premium payments, bills, etc.

## BENEFIT SERVICES CONTACT INFORMATION

City of Fairfield  
Human Resources Department  
1000 Webster Street  
Fairfield CA, 94533

Hours: Monday – Friday, 8:00 AM – 5:00 PM  
Main Phone: (707) 428-7394  
Fax: (707) 428-7512  
[benefits@fairfield.ca.gov](mailto:benefits@fairfield.ca.gov)

## MEDICAL, DENTAL, &amp; VISION INSURANCE

## MEDICAL

## KAISER

[www.kaiserpermanente.org](http://www.kaiserpermanente.org)

Customer Service: 800-464-4000

\$15 HMO **Group #: 801-0011**\$35 HMO **Group #: 801-0012**

## SUTTER

[www.sutterhealthplus.org](http://www.sutterhealthplus.org)

Customer Service: 855-315-5800

**Group #: 141803**

## WESTERN HEALTH ADVANTAGE

[www.westernhealth.com](http://www.westernhealth.com)

Customer Service: 888-563-2250

**Group #: 106814**

## DENTAL

## DELTA DENTAL PPO/HMO

[www.deltadentalins.com/plans](http://www.deltadentalins.com/plans)

Customer Service: 800-765-6003

PPO **Group #: 19336**HMO **Group #: 78991**

## VISION

## VISION SERVICE PLAN (VSP)

[www.vsp.com](http://www.vsp.com)

Customer Service: 800-877-7195

**Group #: 12137687**

## RETIREMENT & DEFERRED COMPENSATION

### RETIREMENT

#### CalPERS

PERS retiree questions and address changes

[www.calpers.ca.gov](http://www.calpers.ca.gov)

Customer Service: : 888-225-7377

### DEFERRED COMPENSATION

#### NATIONWIDE - 457(b) (and 401a, FGMA only)

[www.nrsforu.com](http://www.nrsforu.com)

Customer Service: 877-677-3678

Fax: 877-677-4329

#### MISSIONSQUARE – RETIREE HEALTH SAVINGS ACCT.

[www.icmarc.org](http://www.icmarc.org)

Customer Service: 800-669-7400

Fax: 202-682-6439

### OTHER CONTACTS

#### SOCIAL SECURITY ADMINISTRATION

[www.ssa.gov](http://www.ssa.gov)

Customer Service: 800-772-1213

**Social Security Benefits:** Retirement, Medicare, Disability, Survivors, SSI, etc.

#### MEDICARE\*

[www.medicare.com](http://www.medicare.com)

Customer Service: 800-633-4227

*\*Apply through Social Security (see contact info to the left)*

### FAQ: WHEN CAN I MAKE CHANGES TO MY BENEFITS?

A: One of the following **QUALIFYING EVENTS** must occur to make changes to most of your benefits outside of the annual **OPEN ENROLLMENT** in December. You have 30 days from the date of the event to contact P&A Group and provide supporting documents as proof.

- Birth (60 days)
- Adoption (60 days)
- Guardianship of a child (60 days)
- Marriage
- Legal separation/divorce
- Registering/terminating a domestic partnership
- Over-age dependent children (no longer eligible at age 26)
- Death of dependent
- Spouse employment status changes (open enrollment, dependents eligibility changed, loss of employment)
- Medicare Eligible (65/disabled)
- Moved out of area (outside of medical coverage service area)
- Court Orders, Judgements, Decrees

Is your address up to date with both the City of Fairfield and P&A Group?  
Do you have an e-mail address on file?

Do not miss out on important communications and notices. Make sure your information is current.

Contact HR at (707) 428-7394  
Contact P&A at (716) 852-2611