

Proper Documentation

Want your money fast?

Make sure the documentation you submit has all five things we need (sorry...IRS rules).

Explanation of Benefits (EOB) Itemized Statement				
1	Patient Name:	Carol Danvers		
2	Date of Service:	11/27/2019		
3	Provider Name:	Sunshine Medical Group		
4	Description of Service	Billed Amount	Paid by Insurance	5
	Office Visit	\$250.00	\$150.00	Patient Balance
				\$100.00

Quick Tips:

- The **Explanation of Benefits (EOB)** from your insurance company usually works best. If you don't have one of those, get an **itemized invoice or statement** from your healthcare provider or merchant. They should be familiar with what you need.
- Certain expenses also require a **prescription or letter of medical necessity** (vitamins, supplements, massage therapy, etc.).
- For prescription drugs, submit the **stub or "bag tag"** (not the cash register receipt).
- **Do not use** cash register receipts, balance forward statements, or canceled checks. None of these items have everything we need.
- **Insurance premium documentation** must include: (1) policyholder or covered individual name; (2) premium amount; (3) policy period (coverage months); and (4) insurance provider name and address.

When you're ready to file a claim, log in at **HealthInvestHRA.com** and click **Claims** or use our handy mobile app, **HRAGO**®. We'll process your claim in about five to seven business days.

Questions? 1-833-880-2565 **Login Online** HealthInvestHRA.com