



Creating Your Online HRA Account

Go to www.healthinvesthra.com and click **Participant Login**:

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Click **Register**:

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HRA

Log In

Username

Password

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or

[Log In With a Retirement Account](#)



Fill in your information. For e-mail address, **use your personal e-mail address** (the e-mail you provide will receive communications regarding your HRA & claims, **DO NOT** use your City e-mail):



Participant Verification

Employers: If you need to create an online account, please contact your web administrator, or call the Customer Care Center .

Participants: Please enter the following information so we can verify your identity.


Last Name*

Date of Birth*

Last Four of SSN*

E-Mail Address*

Create your username and password. Save your login information in a password manager or secure area you can find later:



Register

Welcome ! Please create a username and password, then click Next.

For your protection, your password must be **at least eight characters in length** and contain at least:

- One **number**
- One **lowercase letter**
- One **uppercase letter**
- One **special character** ?



Username

Password

Confirm Password




You will be asked to register a Multi-Factor Authentication method. Choose an option that is most comfortable and convenient for you and follow the on-screen prompts. Whatever method you choose, you will need to verify before you can continue (**you can change your authentication method later in the online portal**):



Multi-Factor Authentication


Secure your account! With multi-factor authentication, even if someone guesses your password, they won't be able to log in to your account.

To get started, we need you to set up and verify one or more options to receive a verification code when logging in. Phone and Authenticator App are preferred as they are more secure than Email. And don't worry, you have the ability to change these options later through your profile.




Phone ✔ Default

Get a verification code by text message or phone call.



Authenticator App

Generate a verification code using an authenticator app.



Email

Get a verification code by email.

Cancel

Log In

Congratulations, you have registered your online HRA account!