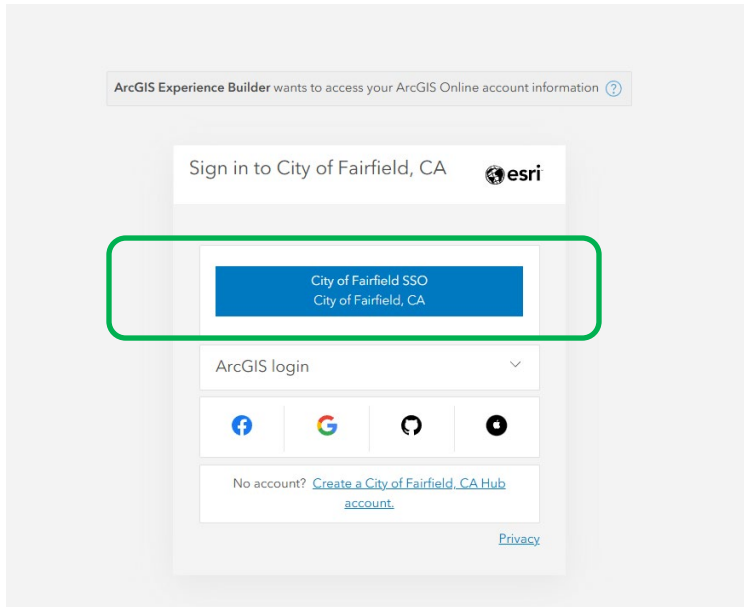


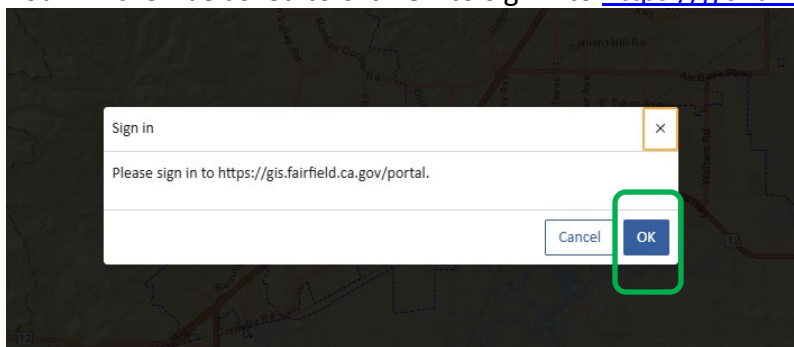
CityView GIS 2.1 FAQ

Question: How do I log in?

The new map uses your Windows Log in. Click on the button that says City of Fairfield SSO to access the map. Enter in your Window credentials.



You will then be asked to click OK to sign into <https://gis.fairfield.ca.gov/portal>

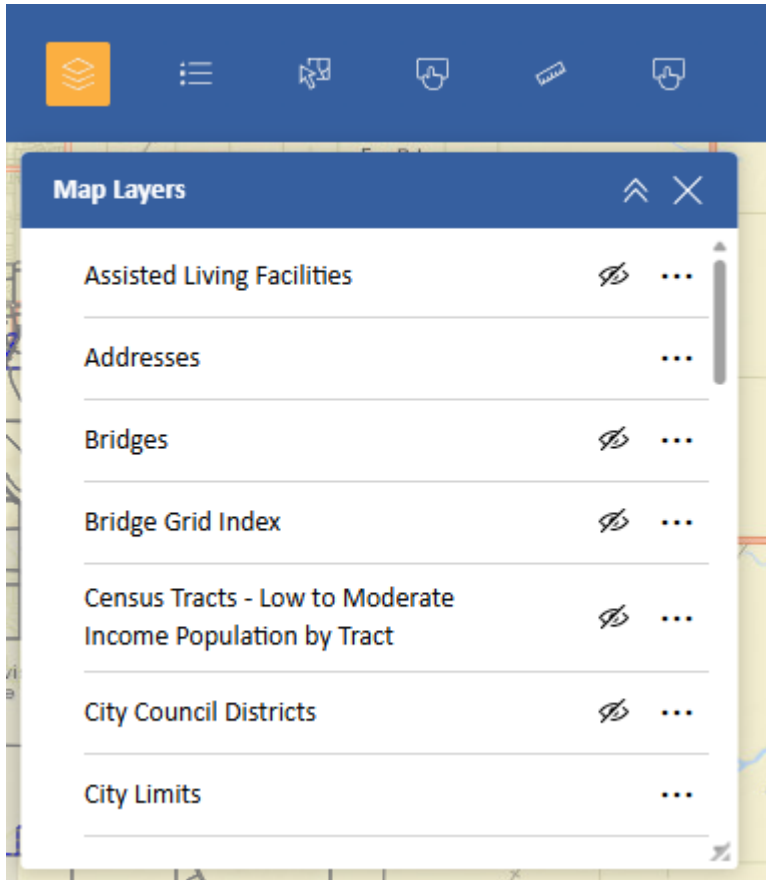


You will then be asked to Sign into ArcGIS Enterprise, click on the City of Fairfield SSO.

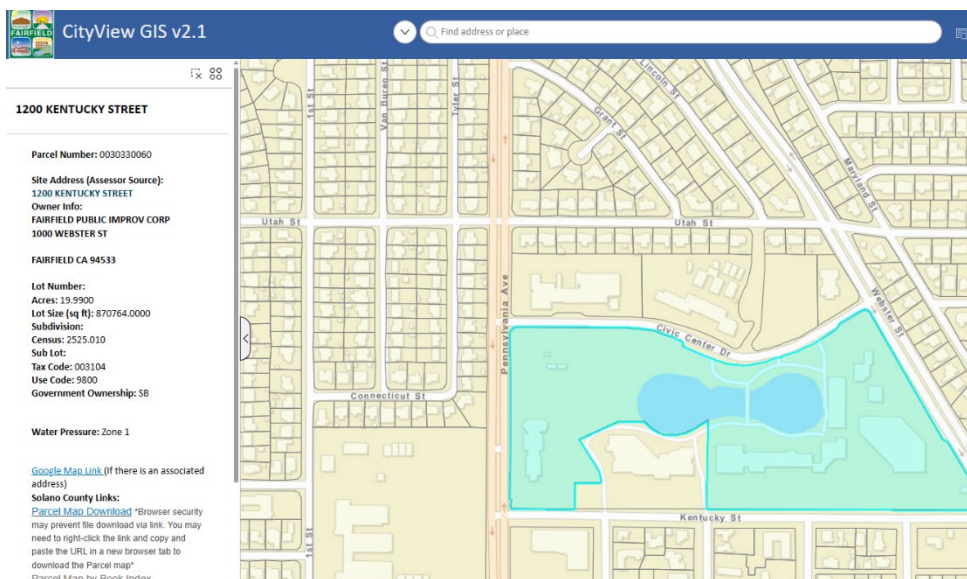


Question: How do I find out information/turn on layers on the map?

You can turn on the layer by going to the Map Layers list, Then, turning on the eye on the left side for the layer you want information. You may need to use the little arrow to toggle on/off sublayers.



Then using your left mouse tool, clicking on the feature in the map to find out more information at the parcel level. You may need to zoom in/out for map details when you turn on/off layers.



Question: I click on the (water, storm, zoning, etc.) feature and all I get is the parcel information when I don't want that information?

Since everything is in layers, you will find that the highest layer listed in the table of contents will have a pop-up window on the left side of the page. Turn on the Map Layers List and turn off the layers that you do not want information for, in this case, the Parcels layer, then click on the feature you want information about.

Question: I click on Parcels, and I still don't see owner information?

There are two ways to get owner information.



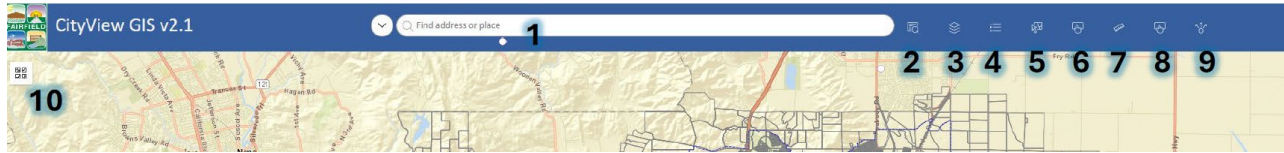
1. Common Queries:

If you already know key details such as parcel number or address, you can use the Common Queries tool. These tools search against the most up-to-date Assessor data that is linked to GIS data. If the Assessor data does not have an address in their record or it is spelled differently, the results may not return with the information you need. If the Assessor has been updated prior to the linked GIS data being updated, data will not show up. Another data check is to search the Assessor data without the map component using the Assessor Inquiry application.

2. Visually: You will need to turn off the Parcels layer and turn on the Assessor Parcels layer, then click on the parcel to get information. The Assessor Parcels layer includes a live link to assessor data.

3. Links: The popup window has a link to the [Assessor Inquiry application](#) with a prefilled search. Click on the link that says Assessor Data Search by APN or Assessor Data Search by Address and it will take you to the Assessor Inquiry application. The Assessor Inquiry Application is the most authoritative copy of the assessor data that we receive from Solano County Assessor's office. This is provided to the City on a monthly basis. However, we do not control Solano County's assessor updates. Sometimes, the data can take an indeterminate amount of time. When in doubt: reach out to Solano County Assessor's office or check in with Public Works or the GIS team.

Other Features in CityView GIS 2.1



- | | | | | |
|----------------------|-----------|-------------------------|---------------------------------|----------------------|
| 1. Search by Address | 3. Layers | 5. Selection Tool | 7. Measure Tool | 9. Share |
| 2. Common Queries | 4. Legend | 6. Link to Street Smart | 8. Link to Public Notifications | 10. Basemap Selector |

What is the Basemap Selector?

You can change the background basemaps in your map.

What is the Measure Tool?

You can make approximate measurements in the map.

What is Street Smart?

Street Smart is a tool that will provide close to survey grade street level imagery.

What are the Features in the Parcels popup window?

Parcel Number

Owner Information

Google Map Link: Link to Google Map for the street view and directions if the parcel has an address

Parcel Map Download: View the County Assessor Map. *Browser security prevents file download via link. You need to right-click the link and copy and paste the URL in a new browser tab to download the Parcel map*

Property Characteristics: View County Property Characteristics

Parcel Tax Information: View County Parcel Tax information

View Filed Maps: View Filed maps. If you need help, reach out to PW or the GIS team.

Links to City Applications:

Assessor Data Search by APN: Direct link to the Assessor data in a non-spatial format

Assessor Data Search by Address: Direct link to the Assessor data in a non-spatial format

What is the difference between the Assessor Inquiry application and the assessor-based owner information in the Assessor Parcels pop-up window?

The Assessor Inquiry application and the Assessor Parcels layer both link to the Assessor data the city receives monthly from the county. However, the GIS parcel-based data (Assessor Parcels) is updated separately as it is its own database and links to the Assessor data. If an update in the Assessor data has occurred and did not coincide with a parcel data update (parcel split, parcel merge, new parcel number assignments occurring prior to GIS data update) the assessor data will not be available.

How do I search for the most up-to-date Assessor data?

The [Assessor Inquiry Application](#) will provide the most up-to-date information without the possibility of the GIS data as a limiting spatial component.

I have a common query that I would like to add.

Reach out to the gis team and they can work with you.

I need a map made and the CityView GIS 2.1 will not work for my needs.

Reach out to the gis team and they can work with you.

GIS Team:

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